

EMILY BROOKS AUSTIN

PROFILE

- PROPERTY MANAGEMENT
- LEARNING & DEVELOPMENT
- LEADERSHIP & SERVICE
- DALLAS, TX

SKILLS

- PROPERTY MANAGEMENT
- TRAINING & CURRICULUM DEVELOPMENT
- LEADERSHIP
- CUSTOMER SERVICE
- COMMUNICATION
- LEASING & SALES
- MARKETING STRATEGY
- EVENT PLANNING & SOCIAL COMMITTEES
- CLIENT & VENDOR RELATIONS
- REALPAGE PRODUCTS
- MS OFFICE APPLICATIONS

EDUCATION

- BACHELOR OF FINE ARTS, THEATRICAL PERFORMANCE, BAYLOR UNIVERSITY - WACO, TX
- AMERICAN BRITISH ACADEMY, INTERNATIONAL BACCALAUREATE PROGRAMME - MUSCAT, OMAN

CONTACT

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ABOUT EMILY

Dynamic and proven property management leader specializing in training program development, curating customer experiences, leadership, leasing/sales, marketing strategy, cross-functional collaboration, communication, and presentation/facilitation.

With 20 years' experience in the industry and endorsements from property management leaders nationwide, Emily has earned a reputation as a personable and creative team leader who is known for her resourceful, results-oriented approach, contagious and impactful energy, and passion for service.

RECENT EXPERIENCE

SOLUTIONS TRAINING MANAGER

*REALPAGE, INC. - RICHARDSON, TX
FEBRUARY 2023 - JULY 2024*

TRAINING PROGRAM LEAD - BUSINESS INTELLIGENCE

*REALPAGE, INC. - RICHARDSON, TX
FEBRUARY 2020 - JANUARY 2023*

NATIONAL MARKETING DIRECTOR

*WAYPOINT RESIDENTIAL - STUDENT HOUSING - DALLAS, TX
AUGUST 2018 - AUGUST 2019*

NATIONAL TRAINING DIRECTOR

*ASSET LIVING - STUDENT HOUSING - HOUSTON, TX
APRIL 2017 - AUGUST 2018*

NATIONAL TRAINING & MARKETING DIRECTOR

*GRAND CAMPUS LIVING, BY LPC - DALLAS, TX
OCTOBER 2016 - APRIL 2017*

NATIONAL TRAINING & LEASING DIRECTOR

*GRAND CAMPUS LIVING, BY LPC - DALLAS, TX
SEPTEMBER 2013- OCTOBER 2016*

YIELDSTAR PRICE OPTIMIZER TRAINER

*REALPAGE, INC. - CARROLLTON, TX
SEPTEMBER 2012 - SEPTEMBER 2013*

LICENSES & CERTIFICATIONS

LEAD TO EXCEED - DDI (via REALPAGE), FEBRUARY 2024

READY TO LEAD - DDI (via REALPAGE), MARCH 2021

DALLAS COLLEGE - 48 COURSE HOURS, 2022

PROJECT MANAGEMENT, MOTIVATING YOUR TEAM & SETTING PERFORMANCE EXPECTATIONS, VISUAL DATA PRESENTATION, COLLABORATIVE CHANGE MANAGEMENT, BUSINESS WRITING,

FOR FULL WORK HISTORY & TESTIMONALS

EMILYBAUSTIN.COM